

## Mission

We are committed to the pursuit of excellence in the provision of care and accommodation to the Aged in our Community.

## Values

**Integrity:** we are open, honest and ethical.

**Professionalism:** we are professional in our practice and comply with professional standards.

**Equity:** all people are treated equally.

**Respect:** all people are respected as individuals.

**Justice:** all people are treated fairly.

**Empathy:** we empathise with our residents, families and staff.

**Commitment:** we are committed to the organisation, the residents and families and to the staff.

**Loyalty:** staff are required to be loyal to the organisation and to their colleagues.

**Hospitality:** we welcome all those people who live in and visit our facilities.

## CAROLINE CHISHOLM

### RESIDENTIAL AGED CARE FACILITY

274 Burns Bay Road  
Lane Cove NSW 2066

Telephone: (02) 9428 2466

Facsimile: (02) 9418 8109

[carolinechisholm@hallprior-agedcare.com.au](mailto:carolinechisholm@hallprior-agedcare.com.au)

*C*aroline Chisholm Aged Care Facility is one of the facilities owned and operated by Hall & Prior.

*The other facilities are listed below.*

### HALL & PRIOR RESIDENTIAL HEALTH & AGED CARE ORGANISATION – NSW DIVISION

Fresh Fields Aged Care (NSW) No1 Pty Ltd

#### ALLOA Aged Care Facility

42 High Care Beds

34 Bayview Street, Arncliffe NSW 2133  
Telephone: (02) 9567 6375 Facsimile: (02) 9567 2089  
Email: [alloa@hallprior-agedcare.com.au](mailto:alloa@hallprior-agedcare.com.au)

#### GLENWOOD Aged Care Facility

56 High Care Beds

34 Greenwich Road, Greenwich NSW 2065  
Telephone: (02) 9436 1707 Facsimile: (02) 9906 1879  
Email: [glenwood@hallprior-agedcare.com.au](mailto:glenwood@hallprior-agedcare.com.au)

#### MENAVILLE Aged Care Facility

48 High Care Beds

121 Frederick Street, Rockdale NSW 2216  
Telephone: (02) 9567 3641 Facsimile: (02) 9567 6037  
Email: [menaville@hallprior-agedcare.com.au](mailto:menaville@hallprior-agedcare.com.au)

#### SIRIUS COVE Aged Care Facility

55 High Care Beds

17 Clanalpine Street, Mosman NSW 2088  
Telephone: (02) 9960 7555 Facsimile: (02) 9960 7610  
Email: [siruscove@hallprior-agedcare.com.au](mailto:siruscove@hallprior-agedcare.com.au)

#### VAUCLUSE Aged Care Facility

63 High Care Beds

13 Young Street, Vaucluse NSW 2030  
Telephone: (02) 9337 3235 Facsimile: (02) 9388 7207  
Email: [vaucluse@hallprior-agedcare.com.au](mailto:vaucluse@hallprior-agedcare.com.au)

#### HEAD OFFICE – NSW DIVISION

274 Burns Bay Road, Lane Cove NSW 2066  
(Caroline Chisholm Aged Care Facility – Upstairs)  
Postal Address: PO Box 84, Lane Cove NSW 1595  
Telephone: (02) 9427 8978 Facsimile: (02) 9427 3218

[www.hallpriornew.com.au](http://www.hallpriornew.com.au)

# CAROLINE CHISHOLM

## Aged Care Facility

79 High Care Beds



*Quality Aged Care*

274 Burns Bay Road  
Lane Cove NSW 2066

Telephone: (02) 9428 2466

Facsimile: (02) 9418 8109

[carolinechisholm@hallprior-agedcare.com.au](mailto:carolinechisholm@hallprior-agedcare.com.au)



HALL & PRIOR  
Residential Health & Aged Care Organisation

*Quality Residential Aged Care*

**C**aroline Chisholm Nursing Home is a two level 79 bed residential aged care facility. The ground floor caters for 44 frail aged persons and the first floor is a 35 bed Secure Dementia Specific Unit.

Admission to Caroline Chisholm is by approval of the Commonwealth Department of Health and Ageing, via your local Aged Care Assessment Team (ACAT). The Team will provide you with a copy of the approval, known as an ACCR Form.

The Commonwealth Department of Health and Ageing also determines the fees and basic benefit paid for each resident. Information about the current level of fees may be obtained from the Director of Nursing.

Caroline Chisholm offers a wide range of services, delivered by suitably qualified and professional staff. Single, twin share and a limited number of multi-share rooms are available. A daily laundry service is provided at no extra charge.

An extensive activities programme is offered, designed to promote quality of life and entertainment for the residents.



### ACTIVITIES PROGRAMME

Our therapy team co-ordinates a comprehensive and creative activities programme.

This programme includes:

- ◆ Bus outings/ Community outings.
- ◆ Inhouse entertainment.
- ◆ Individual therapy programmes for residents unable to join in group activities.
- ◆ Exercise programmes/ Wheelchair walks.
- ◆ Carpet bowls.
- ◆ Story telling/Reminiscing./Movies/videos.
- ◆ Manicure service.
- ◆ Pets for therapy.
- ◆ BBQs in the garden/ "Happy Hour".
- ◆ Book reading for the visually impaired.
- ◆ Community volunteer visitors.
- ◆ Residents' Library.
- ◆ Pastoral visitors.

### MEALS

Caroline Chisholm offers a wide variety of tasty home cooked meals, prepared daily on the premises.

Special diets are available upon request, and the daily menus are on display within the facility.

### NURSING, PHYSIOTHERAPY, MEDICAL, ALLIED HEALTH AND OTHER SERVICES

- ◆ Qualified Nursing Staff 24 hours per day, 7 days per week.
- ◆ Choice of Medical Practitioner.
- ◆ Physiotherapy.
- ◆ Dental, Hearing, Optical and Podiatry on request.
- ◆ Specialised nursing procedures available.
- ◆ Hairdresser.
- ◆ Other services on request.

### QUALITY IMPROVEMENT

Caroline Chisholm has a Continuous Quality Improvement Programme in place, where upon all our services are under constant review to ensure that we always provide the highest standards possible.

### RELIGIOUS OBSERVANCE

Caroline Chisholm accepts people from all religions and residents are encouraged to fulfil their particular religious needs. Any Minister of Religion is free to conduct services at the facility with the permission of the Director of Nursing.